

SUMMER 2025 USF DINING AGREEMENT

TERMS, CONDITIONS, AND RESPONSIBILITIES

USF Student Dining Agreement ("Agreement"): The USF Dining Agreement is a financially and legally binding Agreement between Aramark, University of South Florida, and a prospective or enrolled Student who is, and intends to remain, enrolled at the University of South Florida ("University"). This is an Agreement for dining on campus at the Sarasota-Manatee Campus and all terms including length of the Agreement, Cancellation terms and other terms as set forth herein. Any alterations by the student to the terms contained in the Agreement will neither be honored nor deemed valid without specific approval from the Dining Leadership Committee for USF Dining, recognizing acceptance of and identifying the proposed alterations. By signing the Agreement, electronically or otherwise, the student is acknowledging notice of all the Agreement terms.

If your USF ID Card is lost or stolen, you must immediately report it to USF Dining Services 813-974-4499 to place ID on hold or you may place it on hold at usf.edu/Bullbucks. USF Dining is not responsible for any meals missed due to lost or stolen USF ID Cards. You may be eligible for a temporary card issued by the Meal Plan Office located in the MSC room 1502. The card would be valid only at dining halls for 5 days from when it was issued. You must return the temporary card, or you will be charged \$10.00.

ST. PETERSBURG CAMPUS ONLY

Once you have reported your card lost or stolen, please visit The Dining Office to receive a temporary card from a USF Dining Team member.

SUMMER 2025 MEAL PLAN

Your USF ID, which serves as your meal card, is required for all transactions – no exceptions.

Student residents on the USF Tampa or USF St. Pete campuses can select a Dining Dollar Plan for the summer semester. Any unused Dining Dollars exclusively associated with a summer plan will be forfeited on the last day of the academic semester, 06/27/25.

- \$500 Dining Dollars: This plan provides \$500 in Dining Dollars, which may be used at any officially operational USF campus dining location during the Summer A term. Participants who enroll in a Dining Dollar Plan will receive a bonus equal to ten percent (10%) of the plan value in additional Dining Dollars, which will be applied to their account upon activation of the plan. Dining Dollars are non-transferable, non-refundable, and must be used within the designated validity period. Unused funds will be forfeited after the conclusion of the summer term.
- \$300 Dining Dollars: This plan provides \$300 in Dining Dollars, which may be used at any officially operational USF campus dining location during the Summer A term. Participants who enroll in a Dining Dollar Plan will receive a bonus equal to ten percent (10%) of the plan value in additional Dining Dollars, which will be applied to their account upon activation of the plan. Dining Dollars are non-transferable, non-refundable, and must be used within the designated validity period. Unused funds will be forfeited after the conclusion of the Summer A term.

Summer 2025 Meal Plan Change Periods:

Summer A– May 12th, 2025 – May 16th, 2025, by 4 pm.

SARASOTA-MANATEE CAMPUS ONLY

Participants at the USF Sarasota-Manatee campus will be offered the option to purchase Dining Dollars, consistent with the options available at other USF campuses. Dining Dollars at this location will be distributed in the form of a digital Grubhub gift card code, which the participant must redeem through their Grubhub account.

These Dining Dollars may be used at any participating and operational on-campus or off-campus Grubhub-affiliated dining location. The Dining Dollars are valid for use from May 12, 2025, through June 27, 2025. Usage of funds is subject to Grubhub's terms and conditions. Dining Dollars are non-transferable, non-refundable, and any unused funds after June 27, 2025, shall be forfeited.

• \$500 Dining Dollars: This plan provides \$500 in Dining Dollars, which may be used at any officially operational USF campus dining location during the Summer A term. Participants who enroll in a Dining Dollar Plan will receive a bonus equal to ten percent (10%) of the plan value in additional Dining Dollars, which will be applied to their account upon activation of the plan. Dining Dollars are non-transferable, non-refundable, and must be used within the designated validity period. Unused funds will be forfeited after the conclusion of the summer term.

• \$300 Dining Dollars: This plan provides \$300 in Dining Dollars, which may be used at any officially operational USF campus dining location during the Summer A term. Participants who enroll in a Dining Dollar Plan will receive a bonus equal to ten percent (10%) of the plan value in additional Dining Dollars, which will be applied to their account upon activation of the plan. Dining Dollars are non-transferable, non-refundable, and must be used within the designated validity period. Unused funds will be forfeited after the conclusion of the Summer A term.

ST. PETERSBURG AND SARASOTA-MANATEE CAMPUS ONLY

Students may request to downgrade their meal plan by contacting the main Meal Plan Office via email: <u>dining@usf.edu</u>. Please allow for 24-48 hours for a response from one of our team members. **Summer A– May 12th, 2025 – May 16th, 2025, by 4 pm.**

Cancellation Policy:

It is the meal plan holder's responsibility to notify USF Dining of the request to downgrade or cancel a Dining Dollar plan by the end of the Meal Plan Change Period (see above) unless withdrawing from the University. All cancellations must go to the USF Dining Leadership Team for review and decision. If you wish to cancel your plan, please do not Dining Dollars to prevent from being charged a prorated amount. If a student cancels their Housing assignment, the student must contact USF Dining to cancel their meal plan. Non-payment does not cancel your meal plan. Exceptions: Students not returning for Spring semester need to send verification of registration withdrawal or transfer to the Meal Plan Team by the end of the Fall semester. Send all attachments to dining@usf.edu.

Dining Dollars:

Unused Summer A Dining Dollars will be forfeited at the end of the semester. It is the student's responsibility to monitor their Dining Dollar balance. This can be done by downloading the MyUSF app and selecting the Bulls Bucks button (this will show the Dining Dollars balance). Additionally, students can log onto their Canvas account and the Dining Balance will show on their dashboard. Dining Dollar balance can also be found on the Grubhub Mobile App. **Dining Dollar only plans are valid only for the semester purchased.**

Refund Policy:

All purchases are final. Exceptions will be made for IT processing errors. All refunds for IT processing errors will be refunded to the credit card used for the purchase.

All Summer A Dining Dollar Plans will NOT be reactivated from fall to spring semester. Should you wish to make any changes to your plan, we encourage you to visit our office or contact USF Dining at dining@usf.edu during the appropriate grace period (see section: Meal Plan Change Period).

Summer 2025 Dining Dollar Plan Important Dates:

• The Summer A Dining Dollar Plan begins Monday, May 12th, 2025, and ends Friday, June 27th, 2025.

Certain USF Dining locations may be closed for the Thanksgiving Holiday, Winter Holiday, Spring Break, and other University Holidays. Dining Hours* are subject to change due to school holidays, exam schedules, reading days, and inclement weather conditions.

*View USF Dining's Hours of Operations, Menus, and limited time Meal Plan Offerings at www.usfdining.com.

Dining Dollar Usage:

All funds and plans purchased for use in USF Dining are for the personal use of the owner of the account or plan only and are non-transferable. The USF Dining funds and plans cannot be used as a gift card or gift certificate.

Tax on dining dollars is deducted from the account as spent. As a resource, more information regarding student account (Student Self-Service) payments can be found by visiting www.usf.edu/cashiers for Tampa Campus, www.usf.edu/cashiers for Tampa Campus, www.usfsp.edu/administrative-and-financial-services/cashier/ for St. Petersburg Campus.