



# USF Dining's Reusable To-Go Program

OZZI containers are made with recycled materials and can take the place of 300 disposable containers! Using OZZI allows our team to reduce our disposable footprint while allowing students to enjoy fresh and nutritious meals during their busy days.

## How to access our to go program

All meal plan holders who would like a to-go meal from one of the dining halls will pay \$5 in Dining Dollars for their initial container.

Additional containers are available for purchase for \$5. You do not need to be meal plan holder to purchase a container. Please note, you may NOT dine in and get your meal to-go at the same time. You must pay separately for your to-go meal and your all-you-care-to-eat meal swipe in order to dine in. Customers are allowed one to-go meal per meal period.

## How to get your meal to-go

1. Let the cashier at The Hub, Juniper Dining, or The Nest know that you would like your meal to-go. They will swipe your USF ID card for your to-go meal, then hand you an OZZI container.
2. Bring back your used container and deposit it back, barcode up, into the OZZI machine located next to the cashier, to receive a token.
3. The next time you would like a meal to-go, provide your token to the cashier in exchange for a new container.

***To-go boxes are NOT permitted for dine-in use in any of the dining hall locations (The Hub, Juniper Dining, The Nest at St. Pete).***

# USF Dining's Reusable To-Go Program FAQs

## Is a reusable to-go program sanitary and safe?

Yes. Dining staff clean and sanitize all reusable containers in a high-temperature, sanitizing commercial dish machine.

## Do I have to use a reusable container if I want a to-go meal?

Yes. You can choose to participate in the OZZI reusable program or dine in. For safety and sanitary reasons, no outside containers will be allowed to take food to-go from the dining hall.

## Where can I use my reusable container?

The Hub and Juniper Dining on the Tampa campus and The Nest at the St. Petersburg campus.

## How does the process work?

1. Tell the cashier you'd like your meal to-go
2. Hand your OZZI token to the cashier.
3. Fill and use your clean reusable container.
4. When finished, empty your container of any leftover food or napkins.
5. Bring used container to OZZI machine.
6. Follow return instructions on the machine.
7. Receive and keep OZZI token for next time.

## Where can I return my used container?

You can return your used container to the OZZI machines located at each entrance of The Hub, Juniper Dining Hall and The Nest.

## What if the OZZI machine malfunctions when I am returning my container?

Ask the cashier to alert a dining manager, who will help work through any issues.

## Do I need to clean my used container before returning it?

You will need to empty your used container of any remaining waste (food, napkins, cutlery, etc.) before placing it in an OZZI machine. Dining staff will take care of cleaning and sanitizing the container.

## How do the containers get cleaned?

Your USF Dining team will clean and sanitize reusable containers in the dining halls' commercial dish machines.

## Can I reuse my container without having it cleaned?

No. For health and safety purposes, only clean and sanitized OZZI containers can be used for to-go meals.

## What do I do if I lose my token or my container?

You will need to buy back into the reusable program for \$5. When you are ready for your next to-go meal, please inform the cashier when you enter the dining hall and S/he will hand you a clean reusable container and swipe your USF ID for \$5 Dining Dollars.

## Where and how can I buy into or re-enroll in the reusable program?

You can enroll in the reusable program at The Hub, Juniper Dining, or The Nest. When you are ready for your first to-go meal, tell the cashier you want to buy into the reusable program. S/he will hand you a clean reusable container and you will be charged \$5 in Dining Dollars. Non-meal plan holders can pay for their initial box in Dining Dollars, Bull Bucks, Debit, Credit, or cash.

## I'm leaving for the summer or am graduating. What do I do with my token or box?

To maximize the sustainability of the reusable program, we encourage diners to return their tokens and boxes at the end of their last semester to the OZZI machines at the front of The Hub, Juniper Dining, or The Nest. Tokens can be returned to the dining hall cashiers or to the meal plan office.

## Can I bring my own reusable to-go container to use in dining?

No. To ensure that containers are properly cleaned and food safe, we will only permit the use of OZZI reusable containers that have been appropriately cleaned and sanitized by USF Dining staff.

## Can I exchange a dirty container for a clean container instead of returning it to an OZZI machine?

No. All used containers must be returned to an OZZI machine. Cashiers and dining staff will not accept used containers.

## Can I redeem a token for cash or return my OZZI box for a refund?

No.

## Why did USF Dining implement a reusable program?

USF Dining initiated a reusable program to reduce waste, reduce negative environmental impacts, and better align with the University's strategic sustainability goals.

## Tell me about my OZZI box.

- Made in the USA
- #5 Plastic
- BPA Free
- NSF Certified
- Microwave Safe
- Freezer Safe
- Dishwasher Safe
- 100% recyclable



Dining

