

# USF Dining Meal Plan Terms & Conditions



Submission of the USF Dining Contract by the meal plan holder and acceptance by USF Dining Services will create a legally binding agreement and signify the acceptance of these terms and conditions. This agreement is effective once submitted electronically online or received in person. This agreement creates legal rights and obligations between the meal plan holder and USF Dining Services.

All funds and plans purchased for use with USF Dining Services are for the personal use of the owner of the account or plan only and are non-transferable. Meals may not be bought or sold, and the meal plan holder must accompany guest when using guest meals. The USF Dining Services funds and plans cannot be used as a gift card or gift certificate. Except as otherwise expressly stated in these terms, all USF Dining Services funds and plans are non-refundable and will expire on at the earlier of the last day of enrollment or employment, as applicable, or the last day of the current semester.

USF Dining Services will communicate with the meal plan holder by their USF e-mail account. To receive e-mail messages from USF Dining Services, the meal plan holder must add dining@usf.edu to their personal e-mail contact list. The meal plan holder has sole responsibility for checking the USF Dining Services website and their e-mail for communications related to this agreement, and for updating any contact information in a timely fashion.

Communications to USF Dining Services regarding this agreement should be in writing or reproducible electronic format. USF Dining Services is not responsible for communications sent by the meal plan holder, but not received by USF Dining Services. The meal plan holder has sole responsibility for ensuring receipt of written communications by USF Dining Services and should employ return receipt delivery and/or delivery confirmation as appropriate. USF Dining Services may be contacted at:

USF Dining – Meal Plan Office, MSC 1502  
Marshall Student Center (1st floor)  
USF Cedar Circle  
Tampa, FL 33620  
Tel.: (813) 974-4499 / Fax: (813) 974-3434

The preferred method of contact is through the USF Dining Services Email: dining@usf.edu

## MEAL PLAN PROVISIONS:

Your USF ID, which serves as your meal card, is required for all transactions – no exceptions. All meal plans starting in the Fall for First Year Residents are a two-semester commitment (FALL 2023 & SPRING 2024); Dining Dollar Only plans are not a meal plan.

If your USF ID Card is lost or stolen, you must immediately report it to USF Dining Services 813-974-4499 to place ID on hold or you may place it on hold at usf.edu/Bullbucks. USF Dining is not responsible for any meals missed due to lost or stolen USF ID Cards. You may be eligible for a temporary card issued by the Meal Plan Office located in the MSC room 1502. The card would be valid only at dining halls for 5 days from when it was issued. You must return the temporary card, or you will be charged \$10.00.

## \*ST. PETERSBURG CAMPUS ONLY\*

Once you have reported your card lost or stolen, please visit The Dining Office in the USC to receive a temporary card from a USF Dining Team member.

## RESIDENT MEAL PLANS

### FIRST YEAR \*TAMPA CAMPUS ONLY\*

As part of your first-year experience at USF, students who are residing on campus, are to select a meal plan prior to moving into their residence hall or on-campus apartment, and may select a VIB Open Access, Open Access, or Any 14 (Summer residency is not included as a previous term of residence and does not exempt a student from the meal plan requirement for new residents). Exceptions are for transfer students with 12 or more college attended credit hours (dual enrollment does not apply). First year students who move on campus after the start of the semester have one week to select a VIB Open Access, Open Access, or Any 14.

## \*ST. PETERSBURG CAMPUS ONLY\*

As part of your residential experience at USF, students who are residing on campus, are to select a meal plan prior to moving into their residence hall or on-campus apartment, and may select a VIB Open Access, Open Access, or Any 14. Non-First Year students living in RHO Apartments have the option to choose from the VIB Open Access, Open Access, Any 14, Bull Block 150, or Bull Block 80. (For First Year Students, summer residency is not included as a previous term of residence and does not exempt a student from the meal plan requirement for new residents).

## Fall & Spring Meal Plan Change Period:

You may upgrade your meal plan at any time. A Meal Plan change period is provided each semester during which you may change the prorated value of your Residential Meal Plan to another eligible Residential Meal Plan. **Fall 2023 change period: 08/21/23 - 08/25/23 by 4pm & Spring 2024 grace period 01/08/24-01/12/24 by 4pm. If you are looking to downgrade your meal plan, and are eligible to do so, these changes MUST be completed in-person at our Meal Plan Office location, located on the Tampa Campus in the Marshall Student Center, MSC 1502. St. Pete Residents have the option to email the Meal Plan Office, dining@usf.edu to request a meal plan downgrade during the first week of the semester.**

## \*SUMMER MEAL PLAN\*

Your USF ID, which serves as your meal card, is required for all transactions – no exceptions. All meal plans starting in the summer for First Year Residents are required for Summer, Fall and Spring semesters. Dining Dollar Only plans are not a meal plan.

Non-First Year student residents and off campus students on the Tampa and the St. Petersburg Campus have the option of the Summer Open Access or Summer Bull Block 75. First year student residents on the Tampa and St. Pete campus are required to select the Open Access Meal Plan Option for the summer semester. Any unused Dining Dollars exclusively associated with a Summer 2023 plan will be forfeited on the last day of the academic semester, **08/04/23**.

- **Open Access:** Unlimited entries into the designated dining hall. Includes \$200 Dining Dollars. The Dining Dollar portion of the Meal Plan may be used to treat guests to a meal, if desired.
- **Bull Block 75:** 75 entries into the designated dining hall. Includes \$200 Dining Dollars. Any unused meals will be forfeited at the end of the summer semester. The Dining Dollars portion may be used to treat guests to a meal if desired.

## Summer 2023 Meal Plan Change Periods:

- Summer A, AB, & C– May 15th, 2023 – May 19th, 2023, by 4 pm.
- Summer B – June 26th, 2023 – July 30th, 2023, by 4 pm.

## Cancellation Policy:

***It is the meal plan holder's responsibility to notify USF Dining of the request to downgrade or cancel a meal plan by the end of the Meal Plan Change Period (see above) unless withdrawing from the University.*** All cancellations must go to the USF Dining Leadership Team for review and decision. **If a student cancels their Housing assignment, the student must contact USF Dining to cancel their meal plan.** **Non-payment does not cancel your meal plan.** Exceptions: Students not returning for Spring semester need to send verification of registration withdrawal or transfer to the Meal Plan Team by the end of the Fall semester. Send all attachments to dining@usf.edu.

## Dining Dollars:

Any unused Dining Dollars from the Fall semesters will rollover to the Spring semester with the purchase of a Spring Meal Plan (excludes Dining Dollar Only Plans). If the account holder does not wish to participate in the Spring Meal Plan (off-campus students only) any unused Dining Dollars will be forfeited at the end of the Fall semester: Last day of Fall meal plan Thursday, December 7, 2023. **Unused Spring Dining Dollars will be forfeited at the end of the semester, May 2nd, 2024.** It is the student's responsibility to monitor their Dining Dollar balance. This can be done by downloading the MyUSF app and selecting the Bulls Bucks button

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(this will show the Dining Dollars balance). Additionally, students can log onto their Canvas account and the Dining Balance will show on their dashboard. **Dining Dollar only plans are valid only for the semester purchased.**

## Refund Policy:

All purchases are final. Exceptions will be made for IT processing errors. All refunds for IT processing errors will be refunded to the credit card used for the purchase.

**All meal plans will be automatically reactivated for you to enjoy beginning January 4th, 2024. Should you wish to make any changes to your plan, we encourage you to contact USF Dining at [dining@usf.edu](mailto:dining@usf.edu) during the appropriate grace period (see section: Meal Plan Change Period).**

## Fall 2023 & Spring 2024 Important Dates:

The Fall Meal Plan begins on Thursday, August 17th, 2023, with opening and ends Thursday, December 7th, 2023. Spring Meal Plans begin on Thursday, January 4th, 2024, and ends Thursday, May 2nd, 2024.

## Summer 2023 Meal Plan Important Dates:

- The Summer A Meal Plan begins Friday May 15th, 2023, and ends Friday, June 23rd, 2023.
- Summer AB meal plan begins May 15th, 2023, and ends August 4th, 2023.
- Summer C meal plan begins May 15th, 2023 and ends July 21st, 2023.
- The Summer B Meal Plan begins Friday June 23rd, 2023, and ends Friday, August 4th, 2023.

Certain USF Dining locations may be closed for the Thanksgiving Holiday, Winter Holiday, Spring Break, and other University Holidays. Dining Hours\* are subject to change due to school holidays, exam schedules, reading days, and inclement weather conditions.

\*View USF Dining's Hours of Operations, Menus, and limited time Meal Plan Offerings at [www.usfdining.com](http://www.usfdining.com).

## Payment Provisions:

All charges for a meal plan selection will be posted to the student account (OASIS) with payment due in accordance with university payment deadlines or as otherwise specified:

## SUMMER 2023

Item	Summer (A), (C), & (AB) Deadline	Summer B Deadline
MEAL PLAN PAYMENT DUE DATE	May 19, 2023 (5:00pm)	June 30, 2023 (5:00pm)
MEAL PLAN PAYMENT DUE DATE <i>For students with billed Florida Prepaid Tuition Plans or with Financial Aid Deferments</i>	June 23, 2023 (5:00pm)	July 22, 2023 (5:00pm)

## FALL 2023

Item	Deadline
MEAL PLAN PAYMENT DUE DATE	August 25, 2023 (4:00 PM)
MEAL PLAN PAYMENT DUE DATE <i>For students with billed Florida Prepaid Tuition Plans or with Financial Aid Deferments</i>	October 28, 2023 (4:00 PM)

## SPRING 2024

Item	Deadline
MEAL PLAN PAYMENT DUE DATE	January 12, 2024 (4:00 PM)
MEAL PLAN PAYMENT DUE DATE <i>For students with billed Florida Prepaid Tuition Plans or with Financial Aid Deferments</i>	March 23, 2024 (4:00 PM)

Tax on dining dollars is deducted from the account as spent. As a resource, more information regarding student account (OASIS) payments can be found by visiting [www.usf.edu/cashiers](http://www.usf.edu/cashiers) for Tampa Campus and [www.usfsp.edu/administrative-and-financial-services/cashier/](http://www.usfsp.edu/administrative-and-financial-services/cashier/) for St. Petersburg Campus.

## Meal Plan Usage:

All funds and plans purchased for use in USF Dining are for the personal use of the owner of the account or plan only and are non-transferable. The USF Dining funds and plans cannot be used as a gift card or gift certificate.

## GUEST MEAL POLICY

The VIB Open Access and Open Access meal plan includes up to 8 guest vouchers to be used per semester at the dining halls. The meal plan holder must present the voucher for their guest at the register and specify they would like to use one of their guest vouchers at that time. Any unused guest vouchers will be forfeited at the end of the semester. **Students may pick up their guest voucher card from the Meal Plan Office starting the 2nd week of the fall or spring semester. All meal plans come with Dining Dollars. Dining Dollars may be used to treat guests to a meal at any USF Dining location.**

## ANY 14 RESET

Meals on the Any 14 run from Thursday morning to the following Thursday evening. Unused meals will not carry over to the following week and the plan will reset to 14 meals Thursday morning. Meal Plan holders can always treat guests utilizing their Dining Dollars.

## TAMPA CAMPUS ONLY

The meal swipe portion of the meal plan will be redeemed at The Hub Dining Hall and Juniper Dining Hall. Each plan comes with a Flex-I-Bull Meal Swipe, which can be used once per day at Argos Exchange (FOODLAB, Flip Kitchen, Bay Coffee & Tea Co.) and/or Juniper Flip Kitchen. The Plus Access option can be added on and applied to any meal plan. This grants meal plan holders meal swipe access into Champion's Choice, located next to Campus Recreation and the Yuengling Center.

Dining Dollars can be redeemed at any USF Dining location on campus, including certain concession stands at The Yuengling Center. (This excludes the USF Bookstore Café and Tarek's Café).

Currently Panera Bread and Starbucks Pinnacle and at The Library accept gift cards.

## ST. PETERSBURG CAMPUS ONLY

The meal swipe portion of the meal plan will be redeemed at The Nest Dining Hall, located in Osprey Hall. Dining Dollars can be redeemed at all USF Dining locations. (The Reef, The Nest, Kahwa Coffee and The Bull Market). For Open Access Meal Plan Holders, guest voucher books may be picked up from the Cashier at The Nest starting the 2nd week of the fall or spring semester.

## TO-GO POLICY

If you would like your meal to-go from one of our dining halls at the Tampa or the St. Pete campus, you can do so by opting into USF Dining's OZZI O2GO program. To view USF Dining's Reusable To-Go Policy and learn more about our OZZI O2GO Program visit: <https://usf.campusdish.com/Sustainability/WhatWeAreDoing>