



2024-2025 USF DINING AGREEMENT TERMS, CONDITIONS, AND RESPONSIBILITIES

USF Student Dining Agreement (“Agreement”): The USF Dining Agreement is a financially and legally binding Agreement between Aramark, University of South Florida, and a prospective or enrolled Student who is, and intends to remain, enrolled at the University of South Florida (“University”). This is an Agreement for dining on campus at the Sarasota-Manatee Campus and all terms including length of the Agreement, Cancellation terms and other terms as set forth herein. Any alterations by the student to the terms contained in the Agreement will neither be honored nor deemed valid without specific approval from the Dining Leadership Committee for USF Dining, recognizing acceptance of and identifying the proposed alterations. By signing the Agreement, electronically or otherwise, the student is acknowledging notice of all the Agreement terms.

Meal Plan Provisions:

Your USF ID, which serves as your meal card, is required for all transactions – no exceptions. All meal plans starting in the Fall for First Year Residents are a two-semester commitment (FALL 2024 & SPRING 2025); Dining Dollar Only plans are not a meal plan.

If your USF ID Card is lost or stolen, you must immediately report it to USF Dining Services 813-974-4499 to place ID on hold or you may place it on hold at usf.edu/Bullbucks. USF Dining is not responsible for any meals missed due to lost or stolen USF ID Cards. You may be eligible for a temporary card issued by the Meal Plan Office located in the MSC room 1502. The card would be valid only at dining halls for 5 days from when it was issued. You must return the temporary card, or you will be charged \$10.00.

ST. PETERSBURG CAMPUS ONLY

Once you have reported your card lost or stolen, please visit The Dining Office to receive a temporary card from a USF Dining Team member.

RESIDENTIAL MEAL PLANS

FIRST YEAR *TAMPA CAMPUS ONLY*

As part of your first-year experience at USF, students who are residing on campus, are to select a meal plan prior to moving into their residence hall or on-campus apartment, and may select either the VIB Open Access, Open Access, or Any14 (Summer residency is not included as a previous term of residence and does not exempt a student from the meal plan requirement for new residents). Exceptions are for transfer students with 12 or more college attended credit hours (dual enrollment does not apply). First year students who move on campus after the start of the semester have one week to select the **VIB Open Access, Open Access or Any 14 meal plan**.

ST. PETERSBURG CAMPUS ONLY

As part of your residential experience at USF, students who are residing on campus, are to select a meal plan prior to moving into their residence hall or on-campus apartment, and may choose from the VIB Open Access, Open Access, or Any 14 meal plan (For First Year Students, summer residency is not included as a previous term of residence and does not exempt a student from the meal plan requirement for new residents). Any student who moves on campus after the start of the semester has one week to select the **VIB Open Access, Open Access or Any 14 meal plan**.

For non-first year students residing on the St. Pete campus in RHO or Pelican Apartments, they have the option to select the following Create Your Own Bull Block Meal Plans in addition to those listed above: **Bull Block 150 or Bull Block 80**. Students can choose the amount of Dining Dollars they would like with their Bull Block plan in increments of **\$450, \$300, or \$150**. During the housing application process all residents will choose from the VIB Open Access, Open Access, or the Any14 meal plan. Once room assignments are made, eligible non-first year RHO residents will have the opportunity to lower their meal plan to the Bull Block 150 or Bull Block 80 during the first week of classes.

Fall & Spring Meal Plan Change Period:

You may upgrade your meal plan at any time. A Meal Plan change period is provided each semester during which you may change the prorated value of your Residential Meal Plan to another eligible Residential Meal Plan. If you wish to cancel your plan, please do not use meal swipes or Dining Dollars to prevent from being charged a prorated amount. **Fall Grace Period 08/26/24-08/30/24 and Spring 2025 grace period 01/13/25-01/17/25 by 4pm. If you are looking to downgrade your meal plan, and are eligible to do so, these changes MUST be completed in-person at our Meal Plan Office location, located on the Tampa Campus in the Marshall Student Center, MSC 1502.**

ST. PETERSBURG CAMPUS ONLY

Students may request to downgrade their meal plan by contacting the main Meal Plan Office via email: dining@usf.edu. Please allow for 24-48 hours for a response from one of our team members. **Fall Grace Period 08/26/24 and Spring 2025 grace period 01/13/25-01/17/25 by 4pm.**

SUMMER MEAL PLAN

Your USF ID, which serves as your meal card, is required for all transactions – no exceptions. All meal plans starting in the summer for First Year Residents are required for Summer, Fall and Spring semesters. Dining Dollar Only plans are not a meal plan.

First year student residents on all USF campuses are required to select the Open Access Meal Plan Option for the summer semester. Non-First Year student residents and off campus students on all campuses have the option of the Open Access or Summer Bull Block 75. Any unused Dining Dollars exclusively associated with a summer plan will be forfeited on the last day of the academic semester, **08/02/24**.

- **Open Access:** Unlimited entries into the designated dining hall. Includes \$200 Dining Dollars. The Dining Dollar portion of the Meal Plan may be used to treat guests to a meal, if desired.
- **Bull Block 75:** 75 entries into the designated dining hall. Includes \$200 Dining Dollars. Any unused meals will be forfeited at the end of the summer semester. The Dining Dollars portion may be used to treat guests to a meal if desired.

Summer 2024 Meal Plan Change Periods:

- Summer A, AB, & C– May 13th, 2024 – May 17th, 2024, by 4 pm.
- Summer B – June 24th, 2024 – July 28th, 2024, by 4 pm.

Cancellation Policy:

It is the meal plan holder’s responsibility to notify USF Dining of the request to downgrade or cancel a meal plan by the end of the Meal Plan Change Period (see above) unless withdrawing from the University. All cancellations must go to the USF Dining Leadership Team for review and decision. If you wish to cancel your plan, please do not use meal swipes or Dining Dollars to prevent from being charged a prorated amount. **If a student cancels their Housing assignment, the student must contact USF Dining to cancel their meal plan.** **Non-payment does not cancel your meal plan.** Exceptions: Students not returning for Spring semester need to send verification of registration withdrawal or transfer to the Meal Plan Team by the end of the Fall semester. Send all attachments to dining@usf.edu.

Dining Dollars:

Any unused Dining Dollars from the Fall semesters will rollover to the Spring semester with the purchase of a Spring Meal Plan (excludes Dining Dollar Only Plans). If the account holder does not wish to participate in the Spring Meal Plan (off-campus students only) any unused Dining Dollars will be forfeited at the end of the Fall semester. **Unused Spring Dining Dollars will be forfeited at the end of the semester.** It is the student’s responsibility to monitor their Dining Dollar balance. This can be done by downloading the MyUSF app and selecting the Bulls Bucks button (this will show the Dining Dollars balance). Additionally, students can log onto their Canvas account and the Dining Balance will show on their dashboard. Dining Dollar balance can also be found on the Grubhub Mobile App. **Dining Dollar only plans are valid only for the semester purchased.**

Refund Policy:

All purchases are final. Exceptions will be made for IT processing errors. All refunds for IT processing errors will be refunded to the credit card used for the purchase.

All meal plans will be automatically reactivated from fall to spring semester. Should you wish to make any changes to your plan, we encourage you to visit our office or contact USF Dining at dining@usf.edu during the appropriate grace period (see section: Meal Plan Change Period).

Fall 2024 & Spring 2025 Important Dates:

The Fall Meal Plan begins on Thursday, August 22nd, 2024, with move-in and ends Friday, December 6th, 2024. Spring Meal Plans begin on Thursday, January 9th, 2025, and end Friday, May 9th, 2025.

Summer 2024 Meal Plan Important Dates:

- The Summer A Meal Plan begins Friday May 10th, 2024, and ends Friday, June 21st, 2024.
- Summer AB meal plan begins May 10th, 2024, and ends August 2nd, 2024.
- Summer C meal plan begins May 10th, 2024, and ends July 19th, 2024.
- The Summer B Meal Plan begins Friday June 21st, 2024, and ends Friday, August 2nd, 2024.

Certain USF Dining locations may be closed for the Thanksgiving Holiday, Winter Holiday, Spring Break, and other University Holidays. Dining Hours* are subject to change due to school holidays, exam schedules, reading days, and inclement weather conditions.

*View USF Dining’s Hours of Operations, Menus, and limited time Meal Plan Offerings at www.usfdining.com.

Payment Provisions:

All charges for a meal plan selection will be posted to the student account (OASIS) with payment due in accordance with university payment deadlines or as otherwise specified:

SUMMER 2024

	Summer (A), (C), & (AB) Deadline	Summer B Deadline
Meal Plan Payment Due Date	May 17, 2024 (5:00pm)	June 28, 2024 (5:00pm)
Meal Plan Payment For students with billed Florida Prepaid Tuition Plans or with Financial Aid Deferments	June 28, 2024 (5:00pm)	July 20, 2024 (5:00pm)

FALL 2024

Item	Deadline
MEAL PLAN PAYMENT DUE DATE	August 30, 2024 (4:00 PM)
MEAL PLAN PAYMENT DUE DATE For students with billed Florida Prepaid Tuition Plans or with Financial Aid Deferments	October 26, 2024 (4:00 PM)

SPRING 2025

Item	Deadline
MEAL PLAN PAYMENT DUE DATE	January 17, 2025 (4:00 PM)
MEAL PLAN PAYMENT DUE DATE For students with billed Florida Prepaid Tuition Plans or with Financial Aid Deferments	March 29, 2025 (4:00 PM)

Tax on dining dollars is deducted from the account as spent. As a resource, more information regarding student account (OASIS) payments can be found by visiting www.usf.edu/cashiers for Tampa Campus, www.usfsp.edu/administrative-and-financial-services/cashier/ for St. Petersburg Campus.

Meal Plan Usage:

All funds and plans purchased for use in USF Dining are for the personal use of the owner of the account or plan only and are non-transferable. The USF Dining funds and plans cannot be used as a gift card or gift certificate.

GUEST MEAL POLICY – *Tampa and St. Petersburg Campuses*

The VIB Open Access and Open Access meal plans include up to 8 guest vouchers to be used per semester at the dining halls. The Any 14 meal plan includes 4 guest meal vouchers to be used per semester at the dining halls. The meal plan holder must present the voucher for their guest at the register and specify they would like to use one of their guest vouchers at that time. Any unused guest vouchers will be forfeited at the end of the semester. **Students may pick up their guest voucher card from the Meal Plan Office starting the 2nd week of the fall or spring semester. All meal plans come with Dining Dollars. Dining Dollars may be used to treat guests to a meal at any USF Dining location.**

ANY 14 RESET

Meals on the Any 14 run from Thursday morning to the following Wednesday evening. Unused meals will not carry over to the following week and the plan will reset to 14 meals Thursday morning. Meal Plan holders can always treat guests utilizing their Dining Dollars.

TAMPA CAMPUS ONLY

The meal swipe portion of the meal plan will be redeemed at The Hub Dining Hall and Juniper Dining Hall. Each plan comes with a Flexi-Bull Meal Swipe, which can be used once per day at Argos Exchange (FOODLAB, Flip Kitchen, Bay Coffee & Tea Co.) and/or Juniper Flip Kitchen. The daily Flexi-Bull Swipes will be deducted from the allotted meal swipe total that comes with the plan. For example, if you use your Daily Flexi-Bull swipe on the Any14 Meal Plan, you will have 13 meal swipes remaining for the week. Champion's Choice Plus Access can be added on and applied to any meal plan. This grants meal plan holders meal swipe access into Champion's Choice, located next to Campus Recreation and the Yuengling Center. Please note, Champion's Choice is only open for lunch service.

Dining Dollars can be redeemed at any USF Dining location on campus, including certain concession stands at The Yuengling Center. (This excludes the USF Bookstore Café).

Currently Panera Bread and Starbucks Pinnacle and at The Library accept gift cards.

ST. PETERSBURG CAMPUS ONLY

The meal swipe portion of the meal plan will be redeemed at The Nest Dining Hall, located in Osprey Hall. Dining Dollars can be redeemed at all USF Dining locations. (727 Eats in the Reef, Local Restaurant Row, The Nest, Kahwa Coffee and Blenz at The Bull Market). For Open Access Meal Plan Holders, guest voucher cards may be picked up from the Meal Plan Desk located in 173 Admin Suite on the first floor of the USC.

Each plan comes with a Flexi-Bull Meal Swipe, which can be used once per day at 727 Eats in the Reef. Meal plan holders can use their Flexi-Bull Swipe for any one item from the Good Day Cooler along with a fountain beverage from the Coca-Cola Freestyle Machine in 727 Eats. The daily Flexi-Bull Swipes will be deducted from the allotted meal swipe total that comes with the plan. For example, if you use your Daily Flexi-Bull swipe on the Any14 Meal Plan, you will have 13 meal swipes remaining for the week.

TO-GO POLICY – *Tampa & St. Petersburg Campus*

If you would like your meal to-go from one of our dining halls at the Tampa or the St. Pete campus, you can do so by opting into USF Dining's OZZI O2GO program. To view USF Dining's Reusable To-Go Policy and learn more about our OZZI O2GO Program visit the USF Dining website or any dining hall location.